

PRIVACY STATEMENT

This page was last modified on 6-8-2021.

We are aware that you, as a consumer or business customer, place your trust in us by visiting our website or webshop and/or ordering products from us. We therefore see it as our responsibility to protect your privacy as much as possible. On this page, we will tell you what data we collect when you use our website, why we collect it and how we use it. We also collect data to improve your user experience.

This Privacy Policy applies to the services of Wood2Stock. By using this website, you indicate your acceptance of our Privacy Policy.

Wood2Stock respects the privacy of all users of its website and ensures that the personal information you provide is treated confidentially.

Use of our services

Below is an overview of the personal data we process when you place an order in our webshop:

- First name and surname
- Company name if you are acting in a business capacity
- Address details
- Telephone number
- E-mail address
- Bank account number
- IP address
- Data on website activities via Google Analytics

We use this data to ensure that our activities are carried out properly. The data is stored on the secure servers of Wood2Stock or those of a third party. We will not combine this data with other personal data we have.

Special and/or sensitive personal data that we process

It is not the intention of our website and webshop to collect data about website visitors who are minors, unless they have permission from their parents or guardian. However, we cannot check whether a visitor is a minor or an adult. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you believe that we have collected personal data about a minor without parental permission, please contact us at info@wood2stock.com and we will delete this data.

Why do we process personal data?

Wood2Stock processes your personal data for the following purposes:

- to process your order and payment in a proper manner
- to send you our newsletter and/or advertising brochure
- to be able to call or e-mail you if this is necessary in connection with your order or payment
- to inform you about changes to our services and/or products
- to offer you the opportunity to create an account
- to be able to deliver our products to you

We do not collect or use data for purposes other than those described in this Privacy Policy unless we have obtained your prior consent.

Communications

When you send us e-mails or other messages we may retain these messages, but we will never do so for longer than is necessary. Sometimes we will ask you for personal data that is relevant to the situation at hand. This allows us to process your questions and answer your requests. The data is stored on the secure servers of Wood2Stock or those of a third party. We will not combine this data with other personal data we have.

How long we store your personal data

Wood2Stock does not store your personal data longer than is necessary to achieve the purposes for which your data is collected. If you place an order in the webshop, your address details are linked to your order and will remain in the order system even after delivery of your order. If you create an account, you can view and change your orders. It is very important that you use a strong password for your login with at least 8 random characters, including a capital letter and numbers. You can always ask us to remove your data from our order system by notifying us at info@wood2stock.com.

Sharing of personal data with third parties

Wood2Stock does not provide personal data to third parties unless this is necessary for the execution of our agreement with you or to comply with a legal obligation. For example, the Wood2Stock webshop sometimes needs to export your name and address details to the delivery services we use who arrange for the shipment of your order and deliver it to your home or business.

Cookies

We collect data for research purposes in order to better understand our customers and customise our services accordingly.

This website uses 'cookies', which are text files placed on a user's computer, to help the website analyse how users use the website. The information generated by the cookies about your use of the website may be transferred to the secure servers of Wood2Stock or those of a third party. We use this information to track how you use the website, to compile reports on website activity and to provide other services relating to website activity and internet usage. Most browsers are initially set up to accept cookies, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some features and services, on our website and on other websites, may not function properly if cookies are disabled in your browser.

Changes

This Privacy Policy is in line with the use of this website and the various features. Any adjustments and/or changes to this website may result in changes to this Privacy Policy. It is therefore advisable to consult this Privacy Policy regularly.

Personal data choices

We offer all visitors the opportunity to view, change or delete any personal information provided to us at any time.

Access, modify or delete your personal data

You always have the right to view, correct or delete your personal data if you have created an account in the webshop. You also have the right to withdraw your consent to data processing or to object to the processing of your personal data by Wood2Stock, and you have the right to data portability. This means that you can request to us to send you the personal data we have about you

in a computer file or to send this data to another organisation chosen by you. If you want your data to be removed from the ordering system of the webshop of Wood2Stock, please let us know by sending an e-mail to info@wood2stock.com.

We would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect your personal data

Wood2Stock takes the protection of your personal data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at info@wood2stock.com.

Questions and feedback

We regularly monitor our compliance with this Privacy Policy. Please contact us if you have any questions about this Privacy Policy please sent us an email at: info@wood2stock.com.